

Resetting Your School Selection System Password for Non-District Applicants

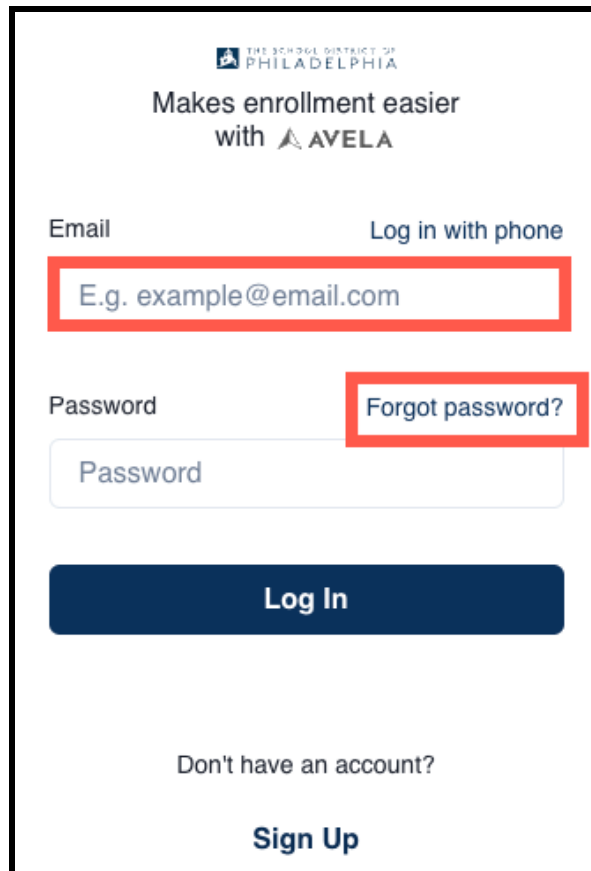
Students and parents/guardians wishing to participate in the School District of Philadelphia's School Selection Process will use an online system to submit applications. Parents/guardians of Non-District students must create an account in order to access the online application.

To learn more about regulations, procedures and eligibility requirements for the School District of Philadelphia's School Selection Process, please visit <https://www.philasd.org/findyourfit>.

After creating your account, follow the instructions in the [School Selection Application for Non-District Applicants](#) stepper to create and submit your application.

Resetting Your Password

1. To reset your password, enter the email address you used to create the account, then click the *Forgot password?* hyperlink.



THE SCHOOL DISTRICT OF PHILADELPHIA

Makes enrollment easier
with **AVELA**

Email Log in with phone

E.g. example@email.com

Password Forgot password?

Password

Log In

Don't have an account?

Sign Up

2. Enter the email that you used to create the account, then click **Continue**.

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Forgot your password?

← Enter the email address you signed up with to reset your password

Email

E.g. example@email.com

Continue

3. A message will display alerting you to *'Please check your email address for instructions to reset your password.'*

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Forgot your password?

← Please check the email address @gmail.com for instructions to reset your password

Resend email

4. Check your email for the reset link. Click the **Reset password** link.

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Reset password

Hi, @gmail.com!

You are receiving this email because you requested a password reset. If you didn't request a password reset you can safely ignore this email.

Click reset your password to continue.

Reset password

If the button above doesn't work, copy and paste this to your browser:
<https://uat.auth.aveia.org/lo/reset?ticket=1xRITz5RGhad5ymIOyjyqPxCZkBAC#>

If you encounter any issues, do not reply to this email, instead please contact schoolselect@philasd.org. Thanks!

5. The **Reset Password** page opens. Enter a new Password, confirm the Password. Click the **arrow** in the purple box to reset the password.

AVELA

Change Password

Enter a new password for
@gmail.com

your new password

confirm your new password

>

Support For Accounts Created by Phone

If the account was created by phone and you no longer have access to the phone number provided, contact familytechsupport@philasd.org to request support with updating your phone number.