# Resetting Your School Selection System Password for Non-District Applicants
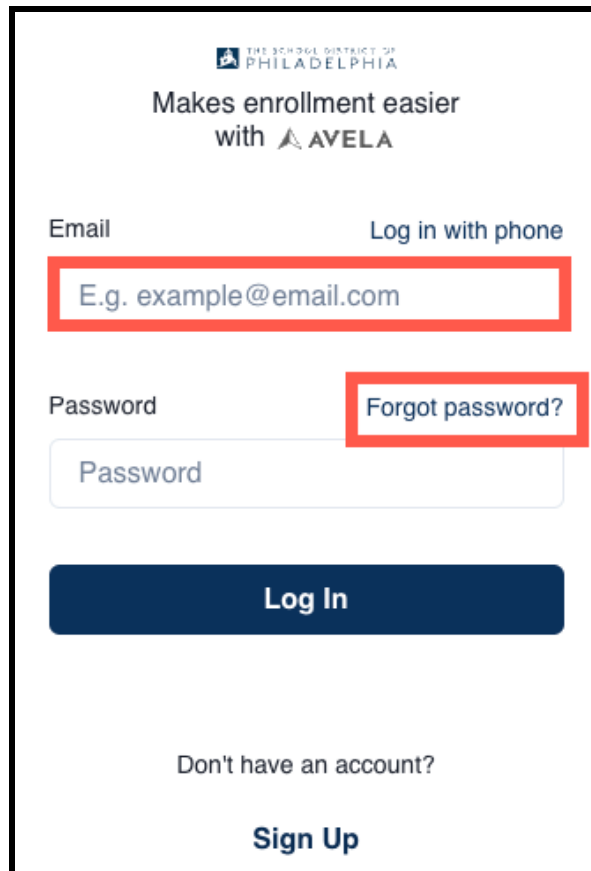
Students and parents/guardians wishing to participate in the School District of Philadelphia's School Selection Process will use an online system to submit applications. Parents/guardians of Non-District students must create an account in order to access the online application.

To learn more about regulations, procedures and eligibility requirements for the School District of Philadelphia's School Selection Process, please visit https://www.philasd.org/findyourfit.

After creating your account, follow the instructions in the School Selection Application for Non-District Applicants stepper to create and submit your application.

## *Resetting Your Password*

1. To reset your password, enter the email address you used to create the account, then click the *Forgot password?* hyperlink.

2. Enter the email that you used to create the account, then click ***Continue***.



3. A message will display alerting you to '*Please check your email address for instructions to reset your password.*'



4. Check your email for the reset link. Click the ***Reset password*** link.

5.  The **Reset Password** page opens. Enter a new Password, confirm the Password.  Click the *arrow* in the purple box to reset the password.



## Support For Accounts Created by Phone

If the account was created by phone and you no longer have access to the phone number provided, contact familytechsupport@philasd.org to request support with updating your phone number.